

INSTALLER ONSITE CHECKLIST FOR

STC Water Heating Installations

What is eligible?

A new system which is Gas or Electric-boosted Solar Hot Water system OR a Heat Pump on the Clean Energy Regulator (CER) approved list.

All Claims must be submitted through the Greenbank Admin Portal.

Photos via phone app

NEW UNIT

- Photo of the unit completed and installed (according to AS/NZS 3500.4 section 8.2.1)
- New unit tank compliance label showing model & serial number
- For split heat pumps: Photographic evidence of the new compressor unit and the compressor compliance label

Signatures via phone app

FROM THE CUSTOMER

- Owner signature collected **ON** or **AFTER** the date of installation

INSTALLER

- Plumber signature collected **ON** or **AFTER** the date of installation

Documents Required for Upload

MANDATORY

- A Plumbing Certificate of Compliance if required by State Law for the state of installation (VIC, QLD, SA, WA, NT, ACT)

ADDITIONAL DOCUMENTS THAT CAN BE PROVIDED IN SUPPORT OF YOUR CLAIM

- An Electrical Certificate of Compliance if required for the installation
- An invoice between the customer and installer (showing the STC discount if given at point of sale)
- Proof of purchase from supplier of the new unit