

INSTALLER ONSITE CHECKLIST FOR

Water Heating Installations



INSTALLER CHECKLIST

SIMPLY CHECK IT OFF AS YOU GO!

Photos before installation

ORIGINAL UNIT

- ☐ Old Unit still in place and still connected.
- ☐ Old Unit compliance label (even if unreadable).
- ☐ Old existing system unit decommissioned (e.g. drill hole in tank, remove from site and deposit at recycling/scrapped metal facility).
- ☐ Geo-tagged photo of the compliance plate showing date of manufacture of the system (for all Electric boosted solar and Gas boosted solar upgrades must be at least 5 years prior to date of upgrade).
- ☐ Gas pipe sealed & capped off according to AS/NZS 5601.1 or a photo showing the wiring from existing electrical unit terminated and isolated per AS/NZS 3000.
- ☐ Evidence of removal of original unit (unless not safe or practicable to remove) eg photo of original unit in a trailer, at installer's premises for disposal, or at a metal recycler.

Photos during/after installation

NEW UNIT

- ☐ Photo of the unit completed and installed (according to AS/NZS 3500.4 section 8.2.1, the PTR valve and the pipe should be insulated for at least the first 500mm).

- ☐ New unit compliance label showing model & serial number (for split heat pumps a photo of the label on both the tank & condenser) to be supplied.
- ☐ Photographic evidence of the new compressor unit.
- ☐ PTR discharge point.

Signatures required - from Customer

- ☐ VEEC Owner signed **ON/AFTER** the date of installation.
- ☐ STC Owner signed **ON/AFTER** the date of installation.

Signatures required - from Witness/Installer

- ☐ VEEC Installer.
- ☐ STC Witness signed on the **SAME** day as the STC Owner signature – witness can be anyone present at time of signing, including the installer.

Recycling evidence

- ☐ Evidence of removal of original unit (unless not safe or practicable to remove) eg photo of original unit in a trailer, at installer's premises for disposal, or at a metal recycler.

Continue next page



ADMIN CHECKLIST

Consumer documents to be uploaded

- ☐ Decommissioning details must be included on either the plumbing or electrical certificate of Compliance (must include the type, brand and model of the product as well as the method of decommissioning).
- ☐ Ensure ALL photos listed under the Original Unit section have been provided.
- ☐ VBA plumbing Certificate of Compliance, with written description how the old system was decommissioned & details of old unit removed.
- ☐ Electrical Certificate of Compliance (CES) (if one was issued).
- ☐ Installation invoice showing the full system model purchased (exactly as listed on the VEU Registry) and the benefit received for the VEECs.

- ☐ VEEC discount amount must be clearly identified (please add this in place of the benefit received for VEECs).
- ☐ Proof of customer payment eg paid invoice, sales ledger, receipt showing the payment date and amount (minimum co-payment amount - \$200 including GST).
- ☐ **Provide a minimum 5-year warranty** document for the products installed. The warranty document must include contact details for claims within Australia in case of product failure.
- ☐ Customer has been provided with the VEET Scheme Consumer Factsheet.

Decommissioning

- ☐ Old unit must be rendered permanently inoperable, disconnection & removal is not sufficient.
- ☐ Recommended method of decommissioning is to drill a tank in the tank.

Helpful Hints & Information

Replacement of electric boosted solar & gas boosted solar systems are now eligible under the VEU program if they meet the following criteria:

- ☐ Original system is replaced on/after 1 August 2024

- ☐ Unit is a minimum of 5 years of age.
- ☐ Solar component is nonfunctional; confirmation of solar component/s that have failed must be detailed in the application and on the VBA compliance certificate.

NO STCS OR VEECS FOR THE FOLLOWING:

Electric Storage to Gas Storage or Instantaneous
Gas Storage to Gas Storage or Instantaneous
Gas Instantaneous to Gas Storage or Instantaneous

- ☒ Upgrade scenarios are eligible for VEECS'S & STC's
- ☒ Eligible for STC's only
- ☒ To be eligible for VEEC's system must have non-functioning components and date of manufacture of system at least 5 years prior to date of upgrade

NEW SYSTEMS		HEAT PUMP	ELECTRIC BOOSTED SOLAR	GAS BOOSTED SOLAR
EXISTING SYSTEMS	Electric Storage	<input checked="" type="checkbox"/> 1D	<input checked="" type="checkbox"/> 1C	<input checked="" type="checkbox"/>
	Gas Storage	<input checked="" type="checkbox"/> 3C	<input checked="" type="checkbox"/> 3D	<input checked="" type="checkbox"/>
	Gas Instantaneous	<input checked="" type="checkbox"/> 3C	<input checked="" type="checkbox"/> 3D	<input checked="" type="checkbox"/>
	Heat Pump	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Electric Boosted Solar *	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Gas Boosted Solar *	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

GB Environmental Trading Pty Ltd
5 Walkers Road, Nunawading VIC 3131

ABN: 24 604 328 734

 **1300 GREENBANK (1300 473 362)**

 **info@green-bank.com.au**